

SORORES LIMITED

PRIVACY POLICY

Last updated: November 20, 2022

We are committed to protecting the privacy of our customers and visitors. This Privacy Policy describes our policies and procedures on the collection, use and disclosure of personal data when you use the Service and tells you about your privacy rights and how the law protects you.

We use your Personal data to provide and improve the Service. By using the Service, you agree to the collection and use of information in accordance with this Privacy Policy.

We will comply with laws and regulations regarding the protection of personal information and strive for continuous improvement in accordance with revisions to the environment and laws and regulations.

Our Company assigns a person in charge of personal information protection to each organization that handles the acquired personal information and manages it appropriately.

Our Company will endeavour to ensure, improve and correct security in order to prevent unauthorized access, loss, destruction, falsification and leakage of personal information.

Except as required by law, we will not provide or disclose personal information to a third party without the consent of the customer.

We will provide appropriate and necessary training so that employees can understand the importance of personal information and handle it appropriately.

When we outsource the handling of personal information to a third party, we will manage it appropriately by ensuring safety management.

If the customer contacts the person in charge, we will respond appropriately.

In the event of an accident involving leakage of personal information, we will give top priority to the protection of our customers, and strive to

respond promptly and prevent recurrence within a reasonable range to minimize damage.

DEFINITIONS

- **Account** means a unique account created for you to access our Service or parts of our Service.
- **Company** (referred to as either "the Company", "We", "Us" or "Our" in this Agreement) refers to Sorores Limited.
- **Cookies** are small files that are placed on your computer, mobile device or any other device by a website, containing the details of your browsing history on that website among its many uses.
- **Data Controller** means the natural or legal person who (either alone or jointly or in common with other persons) determines the purposes for which and the manner in which any personal information are, or are to be, processed. For the purpose of this Privacy Policy, we are a Data Controller of your Personal Data.
- **Data Processors (or Service Providers)** means any natural or legal person who processes the data on behalf of the Data Controller (Company). It refers to third-party companies or individuals employed by the Company to facilitate the Service, to provide the Service on behalf of the Company, to perform services related to the Service or to assist the Company in analyzing how the Service is used. We may use the services of various Service Providers in order to process your data more effectively.
- **Data Subject (or User)** is any living individual who is using our Service and is the subject of Personal Data.
- **Device** means any device that can access the Service such as a computer, a cell phone or a digital tablet.
- **Personal Data** means data about a living individual who can be identified from those data (or from those and other information either in our possession or likely to come into our possession).
- **Service** refers to the Website.

- **Usage Data** is data collected automatically either generated by the use of the Service or from the Service infrastructure itself (for example, the duration of a page visit).
- **Website** refers to Sorores Limited, accessible from <https://sororesco/>

COLLECTING AND USING YOUR PERSONAL DATA

Information Collection and Use

We collect several different types of information for various purposes to provide and improve our Service to you.

Types of Data Collected

Personal Data

While using our Service, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you ("Personal Data"). Personally identifiable information may include, but is not limited to:

- Email address
- First name and last name
- Phone number
- Address, State, Province, ZIP/Postal code, City
- Usage Data
- We also collect and securely store information about our customers from sources other than our websites.

We may use your Personal Data to contact you with newsletters, marketing or promotional materials and other information that may be of interest to you. You may opt out of receiving any, or all, of these communications from us by following the unsubscribe link or instructions provided in any email we send or by contacting us.

We use our subscriber's personal information to deliver information and communicate in a permission-based manner, facilitating the use of our websites. In order to offer a more consistent experience in interactions with Sorores Limited, information collected by our websites may be combined with information we collect by other means.

Usage Data

We may also collect information how the Service is accessed and used ("Usage Data"). This Usage Data may include information such as your computer's Internet Protocol address (e.g. IP address), browser type, browser version, the pages of our Service that you visit, the time and date of your visit, the time spent on those pages, unique device identifiers and other diagnostic data.

When you access the Service by or through a mobile device, We may collect certain information automatically, including, but not limited to, the type of mobile device You use, Your mobile device unique ID, the IP address of Your mobile device, Your mobile operating system, the type of mobile Internet browser You use, unique device identifiers and other diagnostic data.

We may also collect information that Your browser sends whenever You visit our Service or when You access the Service by or through a mobile device.

Tracking Technologies and Cookies

We use cookies and similar tracking technologies to track the activity on our Service and hold certain information.

Cookies are files with small amount of data which may include an anonymous unique identifier. Cookies are sent to your browser from a website and stored on your device. Tracking technologies also used are beacons, tags, and scripts to collect and track information and to improve and analyze our Service.

You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Service.

Examples of Cookies we use:

- **Session Cookies.** We use Session Cookies to operate our Service.
- **Preference Cookies.** We use Preference Cookies to remember your preferences and various settings.
- **Security Cookies.** We use Security Cookies for security purposes.

Use of Data

Sorores Limited uses the collected data for various purposes:

- To provide and maintain our Service
- To notify you about changes to our Service
- To allow you to participate in interactive features of our Service when you choose to do so
- To provide customer support
- To gather analysis or valuable information so that we can improve our Service
- To monitor the usage of our Service
- To detect, prevent and address technical issues
- To provide you with news, special offers and general information about other goods, services and events which we offer that are similar to those that you have already purchased or enquired about unless you have opted not to receive such information

We may use Your information for other purposes, such as data analysis, identifying usage trends, determining the effectiveness of our promotional campaigns and to evaluate and improve our Service, products, services, marketing and your experience.

DISCLOSURE OF YOUR PERSONAL DATA

We may share your personal information in the following situations:

- **With Service Providers:** We may share your personal information with Service Providers to monitor and analyze the use of our Service, to contact you.
- **For business transfers:** If the Company is involved in a merger, acquisition or asset sale, your Personal Data may be transferred. We will provide notice before your Personal Data is transferred and becomes subject to a different Privacy Policy.
- **With Affiliates:** We may share your information with our affiliates, in which case we will require those affiliates to honor this Privacy Policy. Affiliates include our parent company and any other subsidiaries, joint venture partners or other companies that we control or that are under common control with us.

- **With business partners:** We may share your information with Our business partners to offer you certain products, services or promotions.
- **With other users:** when you share personal information or otherwise interact in the public areas with other users, such information may be viewed by all users and may be publicly distributed outside.
- **Law enforcement** Under certain circumstances, the Company may be required to disclose your Personal Data if required to do so by law or in response to valid requests by public authorities (e.g. a court or a government agency).
- **Other legal requirements** the Company may disclose your Personal Data in the good faith belief that such action is necessary to:
 - ❖ Comply with a legal obligation,
 - ❖ Protect and defend the rights or property of the Company,
 - ❖ Prevent or investigate possible wrongdoing in connection with the Service,
 - ❖ Protect the personal safety of Users of the Service or the public,
 - ❖ Protect against legal liability.
- **With Your consent:** We may disclose your personal information for any other purpose with your consent.

RETENTION OF YOUR PERSONAL DATA

The Company will retain your Personal Data only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use your Personal Data to the extent necessary to comply with our legal obligations (for example, if we are required to retain your data to comply with applicable laws), resolve disputes, and enforce our legal agreements and policies.

The Company will also retain Usage Data for internal analysis purposes. Usage Data is generally retained for a shorter period of time, except when this data is used to strengthen the security or to improve the functionality of our Service, or We are legally obligated to retain this data for longer time periods.

TRANSFER OF YOUR PERSONAL DATA

Your information, including Personal Data, is processed at the Company's operating offices and in any other places where the parties involved in the processing are located. It means that this information may be transferred to — and maintained on — computers located outside of your state, province, country or other governmental jurisdiction where the data protection laws may differ than those from your jurisdiction.

Your consent to this Privacy Policy followed by your submission of such information represents your agreement to that transfer.

The Company will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Policy and no transfer of your Personal Data will take place to an organization or a country unless there are adequate controls in place including the security of your data and other personal information.

SECURITY OF YOUR PERSONAL DATA

The security of your Personal Data is important to Us, but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While We strive to use commercially acceptable means to protect your Personal Data, We cannot guarantee its absolute security.

SAFETY MANAGEMENT MEASURES

- Establishment of personal information protection policy
 - To ensure that personal information is handled appropriately, we have established a personal information protection policy regarding compliance with relevant laws and regulations, matters concerning safety management measures, and contact for inquiries concerning personal information.

- Rules and regulations for the handling of personal information
 - We have established Personal Information Protection Regulations regarding the methods of handling personal information, such as acquisition, use, storage, provision, deletion, and disposal, and the persons responsible and their duties.

- Organizational safety management measures
 - To properly manage personal information, we have appointed a personal information protection manager and have established a reporting and communication system for use should anyone detect a violation of the Act on the Protection of Personal Information or the Personal Information Protection Regulations.
 - We conduct audits regularly to make sure that personal information is properly managed within the company.
- Human safety management measures
 - We conduct continuous and regular training for our employees to ensure that they understand the importance of personal information protection and that it is properly managed.
- Physical safety management measures
 - In departments that handle personal information, we take measures to ensure that unauthorized persons do not have access to personal information.
 - We take measures to prevent the theft of electronic media that contains personal information.
- Technical safety management measures
 - Through access control implementation, we have restricted the number of persons in charge and the scope of the personal information database to be handled.
- External environment analysis
 - When handling personal information in a foreign country, our company will take all necessary and appropriate measures to safely manage personal information after we have understood the systems for personal information protection in said country.

Our Service does not address anyone under the age of 13 ("Children"). We do not knowingly collect personally identifiable information from anyone under the age of 13. If you are a parent or guardian and you are aware that your child has provided us with Personal Data, please contact us. If we become aware that we have collected Personal Data from children without verification of parental consent, we take steps to remove that information from our servers.

LINKS TO OTHER WEBSITES

Our Service may contain links to other websites that are not operated by Us. If you click on a third-party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy of every site you visit.

We have no control over and assume no responsibility for the content, privacy policies or practices of any third-party sites or services.

CHANGES TO THIS PRIVACY POLICY

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page.

We will let you know via email and/or a prominent notice on our Service, prior to the change becoming effective and update the "effective date" at the top of this Privacy Policy.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

CONTACT US

If you have any questions about this Privacy Policy, please contact us:

- By email: customercare@sororesco.com
- By phone number: +2348073462699
- By mail: No. 5 Nwafor Chika Nelson Street, Greenfield Estate, Ago Palace Way, Okota, Lagos State. Nigeria.